

Frontier Ranch Policy Page

Cabin Mate Policy

Campers may request anywhere from 1 to 8 cabin mates. Some age restrictions do apply. See section titled "Age" for more information. If you are requesting 1 to 2 cabin mates, please write their names in the provided space on the registration form. If you are requesting more than 2 cabin mates you **MUST** attach a sheet with all names requested. In both cases, it is the responsibility of all parents involved to arrange with all other parents involved so as to have matching request lists. If lists do not match or if camp has filled before lists are received, cabin mates' requests will be much harder to accommodate and may not work out. Priority will always be given to those registrations received first. Please make sure all cabin mate requests accompany your camp registration form. Requests made after the initial registration may not be honored. Even though we will make every effort to honor requests; ***Mission Springs makes no guarantees with respect to cabin mate requests.**

- Age - Due to social and developmental differences of children, we do not mix fourth and sixth graders or seventh and ninth graders in the same cabin.
- Siblings - We recommend that siblings stay in separate cabins, allowing their experience to be more individualized. Exceptions are occasionally made for special circumstances. Please call and let us know if you have a special circumstance; otherwise we will automatically separate your children.

Balance Due Policy

In order to give as many campers as possible an opportunity to come to camp, we will be adhering strictly to our policy that states: *Your camper's balance must be PAID IN FULL TWO WEEKS PRIOR to your scheduled camp week.* If you are not able to meet this requirement for any reason, please call the camp registrar immediately, otherwise, ***your registration will be subject to cancellation.*** This policy provides a way for campers on our waiting list to have the best possible chance to register for camp.

Waiting List Policy

We register our campers on a first-come, first-served basis. However, we do keep a waiting list in case of cancellations. If your camper is put on the waiting list we will call you to let you know where your camper is on the list. We will also call immediately if the camper gets into camp and off the waiting list. If your camper does not make it into camp, you will receive a full refund.

Camper Pick-up Policy

For the safety and well-being of our campers we request that if you, the parent or guardian, cannot pick up your child that you leave a handwritten note with the camp registrar on check-in day. Please leave us the first and last name of the person picking up your child, how they are related to the camper (ie. aunt, grandparent, neighbor, good friend of the family), and a contact phone number for them. This way we can insure that the camper is going home with the contact person.

Cancellation Policy

Refunds are not guaranteed for any cancellation of camp made within the two weeks prior to your camper's scheduled week. Please call the camp registrar if you have any questions or concerns regarding this matter. The deposit is non-refundable except in the case of a medical emergency.

Grade Policy For Camp Attendance

We offer two camps: Jr. and Jr. High Camp.

Junior Camp is for students entering 4th grade through students entering or in 6th grade.

Jr. High Camp is for students entering 7th grade through students entering 9th grade.

Students entering 10th grade (in other words, they have just finished their ninth grade year) are beyond camp age to attend Frontier Ranch.

*The best way to have your questions quickly answered is to contact our camp registrar, Karen Knoll, by email at kknoll@missionsprings.com.